

Case Study – All American® Pharmaceutical

Challenge

AAP's business had grown rapidly – a new facility and other resources were needed to support its development and rigorous quality control (QC). They had a long-standing reputation of producing the highest caliber products and needed to continue that tradition and protect its brand and consumers from potential contamination. AAP needed a solution to support its QC requirements and to also secure the formulation and manufacturing components.

Solution

AAP capitalized on their rapid growth opportunity to seek out a new ERP software solution; one that was industry specific and fully integrated, allowing them to keep record of all the material and product data and quality control results. The software also had to provide real-time information.

SOFTWARE ADD-ON APPLICATIONS:

- Research and Development (R&D)
- Credit Card

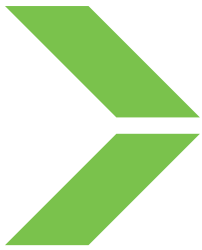


CLIENT PROFILE

Founded in 1984, All American® Pharmaceutical & Natural Foods Corporation (AAP) is a leading manufacturer of dietary, food and nutritional supplements. They specialize in producing private label and custom formulations for a variety of products from general health and sports nutrition to anti-aging products and food products. AAP has the capability to produce liquid, capsule, powder and tablet products from concept all the way to finished packaging. They're also the exclusive manufacturer and patent holders of two branded ingredients: Kre-Alkalyn® and Kre-Celezine®.

"ProcessPro is a key component to the structure of our daily operations. We depend on it, and ProcessPro does not disappoint."

*Doug Hardy
President
All American Pharmaceutical*



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Results

QUALITY CONTROL

ProcessPro was able to correspond with AAP's process for quality control: all materials undergo scientific testing, microbiological testing and quarantining to measure quality; all products are screened for unwanted materials that may adulterate the final product; and finally, once approved, a Certificate of Analysis (CofA) displays the purity, safety and potency of the finished goods. "ProcessPro makes completing the complex QC routines easy, efficient and accurate, resulting in a quicker turnaround time for inbound and outbound materials," said Nick Janofsky, Director of Quality Control, AAP.

REAL-TIME INVENTORY

Utilization of ProcessPro's fully integrated solution provided AAP with real-time information that could be accessed across the entire company increasing the accuracy and efficiency of their production flow. "ProcessPro allows us to easily look up any item and find out everything we need to know about it," said Alma Reichert, Director, Material Requirements Planning, AAP.

FDA VALIDATION

AAP has exceeded industry standards for quality control and current Good Manufacturing Practice (cGMP) standards by achieving 100% of all inbound raw materials and finished products are Food and Drug Administration (FDA) validated. In addition, 100% of finished products consistently meet label claims.

TRUE PARTNER

AAP recognized ProcessPro as the perfect fit for its growing business, but furthermore, they acquired a true partner who is more than just the software developer – ProcessPro also implemented, trained and supported AAP directly. This vested interest was important to AAP and produced the end results they desired.

BENEFITS OVERVIEW:

QUALITY CONTROL

REAL-TIME INVENTORY

FDA VALIDATION

TRUE PARTNER



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