

Case Study – Hampford Research, Inc.

Challenge

HRI was previously operating on a homegrown system that was difficult to maintain and didn't allow for any upgrades. With a lack of real-time data and complete visibility to all manufacturing operations, they weren't able to judge on a daily basis what was happening within the company – everything from inventory status to warehouse management to simple financial reporting – there was always an information delay.

Solution

HRI implemented ProcessPro in 2011, a fully integrated and industry specific ERP solution that seized the ability to grow along with their company. Approximately a year after their initial implementation, they added additional features, including Project Accounting, Safety Data Sheet (SDS) and Warehouse Management Solution (WMS), to further streamline their processes and improve operational efficiencies.

SOFTWARE ADD-ON APPLICATIONS:

- WMS
- Dock Scheduling
- SDS Authoring

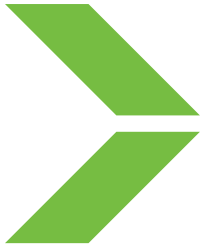


CLIENT PROFILE

Hampford Research, Inc. (HRI) is a custom chemical manufacturer that was established in 1982 as a manufacturer specializing in photochemicals and radiation cured monomers. HRI has expanded the industries it serves to include the electronics, personal care and dental, printing and imaging, optical lens and curable adhesive and coatings industries.

“ProcessPro’s support team is very helpful and patient no matter what issues or concerns we have. I appreciate that ProcessPro listens to their clients and utilizes their feedback in future product improvements.”

*Angel Fekete
Finance Manager
Hampford Research, Inc.*



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Results

REAL-TIME INVENTORY

Unable to easily and efficiently track its inventory levels, HRI desired to maintain accurate inventory levels in a real-time environment. Now with the ability to observe its manufacturing process across the board, HRI has access to live inventory updates and on-hand, allocated and projected inventory levels by combining batch tickets, sales orders, purchase orders and current inventory levels.

VISIBILITY ACROSS COMPANY

Each manufacturing department now has complete visibility of its partnering areas. By sharing reports in ProcessPro's Business Intelligence Suite (BI), team members are able to make informed business decisions regarding scheduling, lot tracking, inventory and sales.

STREAMLINE PROCESSES

HRI has been able to streamline their processes and reduce operational costs. They've eliminated dual recording of a majority of their inventory transactions, cut down on paperwork clutter and removed the frustration of delayed data at month's end closeouts.

REPORTING AND DATA ANALYSIS

Utilization of BI provides a familiar reporting environment that has enabled HRI to retrieve, analyze and share critical business information allowing them to make better informed, timelier and knowledgeable business decisions. The interactive dashboard provides direct drill-down capabilities to transactions, the ability to export data to Microsoft® Excel and allows for posting of informational reports to HRI's entire organization.

Future

HRI is committed to continuing investment in ProcessPro. HRI anticipates that they will be implementing Material Requirements Planning (MRP) in the near future to help them maintain adequate amounts of raw materials for scheduling timely batch production.

BENEFITS OVERVIEW:

REAL-TIME INVENTORY

VISIBILITY

STREAMLINED PROCESSES

REPORTING AND DATA ANALYSIS



CONTACT PROCESSPRO TODAY:

Info@ProcessProERP.com

www.ProcessProERP.com

800.457.3548