ProcessPro

Case Study – STIR Foods, LLC

Challenge

STIR was an emerging start-up back in 2005. They foresaw the potential growth their business could have and wanted to guarantee they were set up for success. Instead of starting with Microsoft® Excel and then transferring data into an ERP system, they decided to bypass other introductory forms of tracking and immediately start with ProcessPro's ERP solution.

Solution

STIR sought a fully integrated ERP solution they could easily implement with little to no customizations. They implemented ProcessPro even before they had their first order, and then began to internally structure according to how the software was setup vs. creating numerous software modifications to match their processes. Today, they are still customization/modification free, utilizing all aspects of ProcessPro.

STIR FOODS, LLC.

CLIENT PROFILE

STIR Foods, LLC (STIR) creates quality soups, stews, chilis, sauces, salsas, fillings, gravies, marinades, dressings, dips, spices and blends. It's Hazard Analysis and Critical Control Points-compliant and USDA-inspected facility features superior culinary operations and quality controls to ensure both consistent product quality as well as exceptional product safety. STIR is annually rated "excellent" by an independent third party food safety audit.

"We're exceptionally confident that any of our products could be located before a catastrophic situation occurs."

Glenn Weber
VP of Finance and Administration
STIR Foods, LLC

Results

QUALITY CONTROL

STIR received an excellent rating with their overall score results finishing at 96.3%. More specifically, STIR Foods earned an incredible 96.7% in the Quality Systems component of the audit. With the use of ProcessPro, this growing food manufacturer is able to control the quality of its products beginning with incoming raw materials, through ingredient manufacturing, all the way to final packaging. With this quality program securely in place, STIR Foods is sure to comply with current Good Manufacturing Practices (cGMP) regulations.

PURCHASING & INVENTORY ACCURACY

STIR is a made-to-order facility and with ProcessPro's Material Requirements Planning (MRP) they've been able to properly manage all of their raw materials and receive them in a timely manner. "We've been able to very precise when we're ordering all of our raw materials," Weber said. ProcessPro automatically tracks inventory balances, serial numbers, lots and product line information. New orders are sent to production within minutes of the order being placed and all of STIR's balances are updated in real time for up-to-the-minute, onscreen access.

LOT TRACEABILITY

STIR required the ability to track lot numbers for raw materials and finished goods in addition to vendor lot numbers. ProcessPro provides complete lot traceability for incoming raw materials, quarantined inventory, finished products and outgoing shipments. STIR has a solid system in place to provide for complete audit trail capabilities to meeting the Food and Drug Administration (FDA) guidelines and uphold cGMP compliance. For example, STIR proved this success by their ability to recall products in record time. When the auditor conducted a mock recall on a sauce product, 100% of the product was accounted for in 13 minutes. The minimum requirement for recalling a product is two hours, but with ProcessPro's automatic lot tracking capabilities STIR was able to retrace outgoing products with complete accuracy and exceptional speed. With the execution of a simple report, the quality control team at STIR was able to track serial numbers and lot items whether the products were stored, ordered or shipped.

Future

As STIR continues to grow, so does their committed and ongoing investment in ProcessPro. STIR is in the process of implementing Advanced Scheduler for a flexible scheduling solution that can handle different machines, sizes of production, etc. ProcessPro's Advanced Scheduler feature will allot STIR to schedule a batch for multiple days and multiple routes, and provide them an opportunity to reduce work flow and shipping errors.

BENEFITS OVERVIEW:

QUALITY CONTROL

PURCHASING & INVENTORY ACCURACY

LOT TRACEABILITY

ProcessPro A Division of Open Systems

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