



Danell Allenspach, Support Manager

Danell is the Support Manager at ProcessPro. She has been a part of the Support team since its inception in 2009, and has built a team of support specialists to manage all client inquiries nationwide. As the Support Manager, she oversees, develops, and mentors personnel to align the department needs with the company's sales growth initiatives. Danell has been a dedicated service professional and prides herself on developing strong relationships with clients while fostering open communication and collaboration.

Previously, Danell served as the Information Systems Director for seven of her 18 years at the St. Cloud Times/Times Media newspaper company. Here she fostered her information technology knowledge and developed her team leading skills.

Education

Bachelor of Science, Finance,
St. Cloud State University

Certifications

Sage CRM Implementation Certified Consultant

Awards

Bronze, Customer Service Executive of the Year,
The 2015 Stevie American Business Awards

On the Personal Side

Danell is very involved at her church and loves to support her kids' sporting events.

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